*Use cases related to System Authentication:*

*Use Case №1:* Login  
*Primary Actor*: User  
*Pre Condition*: Installed browser and active internet connection   
*Main scenario*:

1. User initiates browser
2. User specifies web address for accessing the CRM
3. User gives the login and password ( refer to next chapters section “User Screens” )
4. User chooses to login with an “Facebook” account ( refer to “Facebook” login page )

4.1 Refer to next chapters section “User Screens”

1. System does authentication
2. Activity Stream is displayed

*Alternate scenario:*

5.1 Authorization fails – wrong username/password

5.1.1 Prompt the user that he typed the username/password wrong

5.1.2 Allow him to re-enter the username/password

5.2 Authorization fails – forgotten username/password

5.2.1 Prompt the user to enter his registered email

5.2.2 User receives an email with instructions about his login credentials